CADENTA

// FOR TAXI DISPATCH COMPANIES

Your dispatch picks up every call.

Any time, in any language. Sunday at 4 a.m. included.

// 01 — BEFORE YOU READ ON

Three questions about your dispatch.

01

How many calls do you lose when several come in at once?

02

Who answers the phone at four on a Sunday morning?

03

What happens when a tourist calls who doesn’t speak your language?

If any of the answers bothers you, what follows is for you.

// 02 — HOW IT WORKS

One call, start to finish.

01

The phone rings

It answers on the first ring, day or night.

02

They book a taxi

For now or later, with address, passengers and luggage.

03

It assigns the taxi

It uses your software and assigns the car just like your operator would.

04

They hang up happy

The customer knows their taxi is booked.

// 03 — WHAT IT DOES

What it handles on every call.

Now or later

Takes the address and time exactly as the customer says them.

Check and cancel

Finds the booking by phone number or by name.

Passengers and luggage

And whether they need an adapted or larger vehicle.

Greets by name

Recognises customers who have called before.

Any language

Answers in whatever language it's spoken to in.

Many at once

Nobody waits, even when lots of people call at the same time.

// 04 — ALWAYS ON

There’s always someone on the phone.

24 h

Every day of the year

Nights, holidays and weekends included.

∞

Any language

Customers speak their own language and get answered in it.

1

Same number as always

Your customers change nothing: they call the number they always have.

// 05 — TRY IT YOURSELF

Don’t take our word for it. Call.

+34 930 308 446

Radio Taxi Cadenta answers, a demo dispatch in Palma de Mallorca. Book a taxi, check it or cancel it, in any language you like.

And you'll say...

01	**Does it work with my software?**	Yes. It connects to your booking software, and we do the connecting.
02	**Do I have to do anything?**	No. We build it, launch it and maintain it.
03	**What if many call at once?**	It answers them all at the same time. Nobody hears hold music.
04	**Can I start without the phone?**	Start with WhatsApp. The same AI answers customer messages. Your lines stay untouched.

// 07 — HOW WE START

From pilot to your whole dispatch.

01

Study

We look at your booking software, how customers call you and what you want it to handle. You get a fixed plan and a fixed price.

02

Pilot in one time slot, or on WhatsApp

It answers only for a few hours, a share of calls or just WhatsApp. The rest go to your team as usual.

03

Your whole dispatch

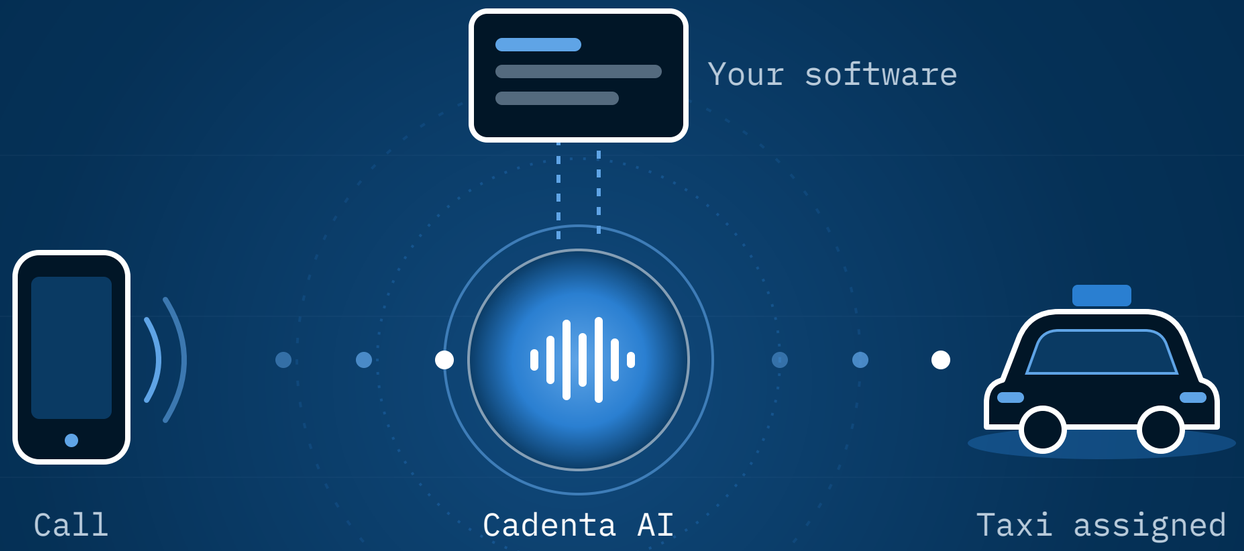
Once the pilot is through, the AI answers every call, every day.

- This is how we’re rolling it out with Book Taxi Group today.

Book Taxi Group already uses Cadenta.

TAXI TRANSFER BOOKINGS

- Their customers sort out bookings on WhatsApp, at any hour.
- AI already answers part of their phone calls.
- And it calls drivers and customers when they can’t find each other.



// NEXT STEP

Ready to cut your costs and improve your customer service?

Call the demo and drop me a line. We'll talk this week or next.

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